How to Ask a Question

This guide demonstrates how to ask a question in the Answers feature.

Written By: Dozuki System

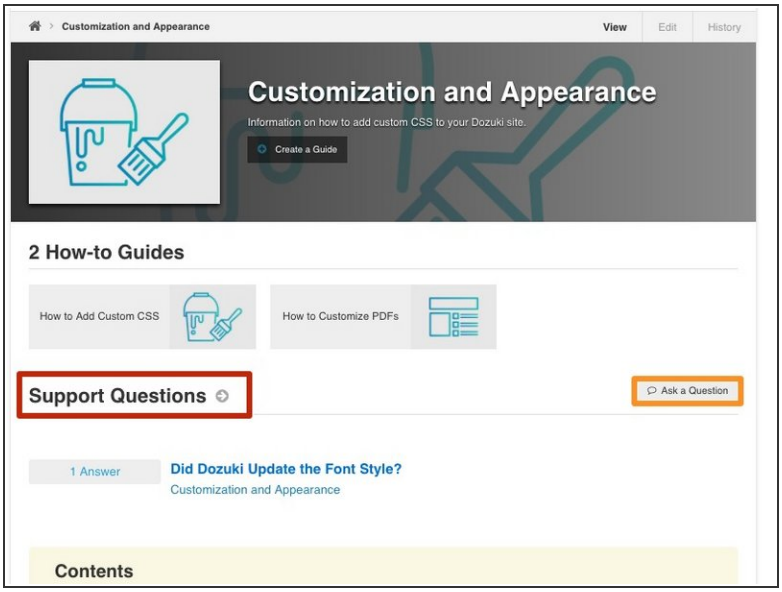


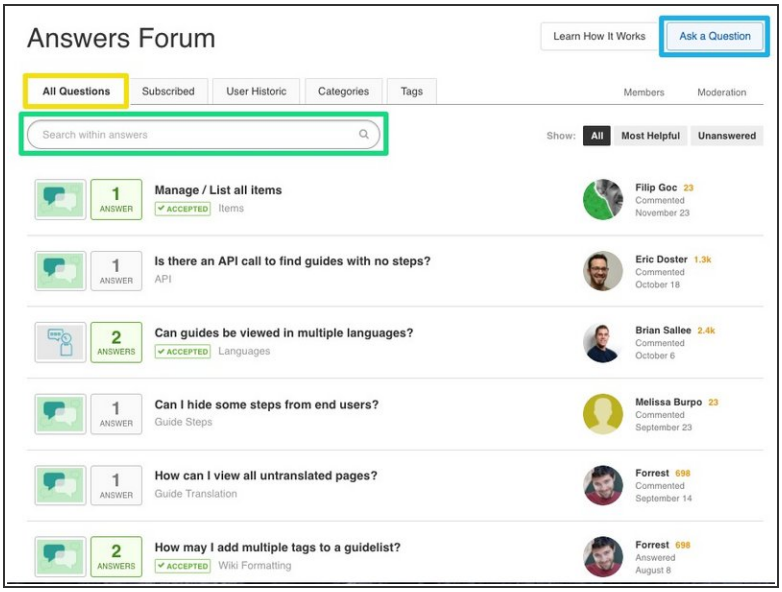
INTRODUCTION

This guide demonstrates how to ask a question in the Answers feature.

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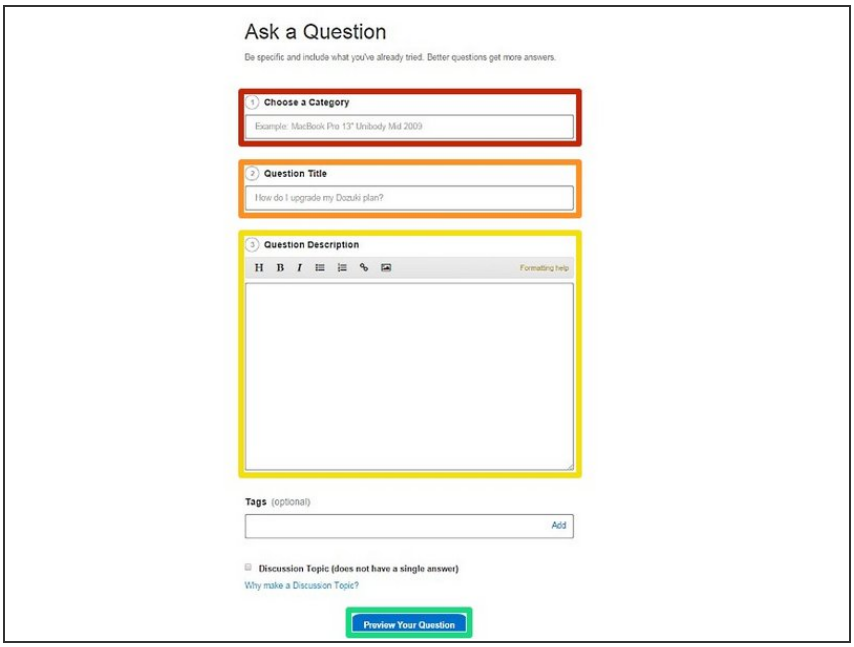
Step 1 — Access Answers





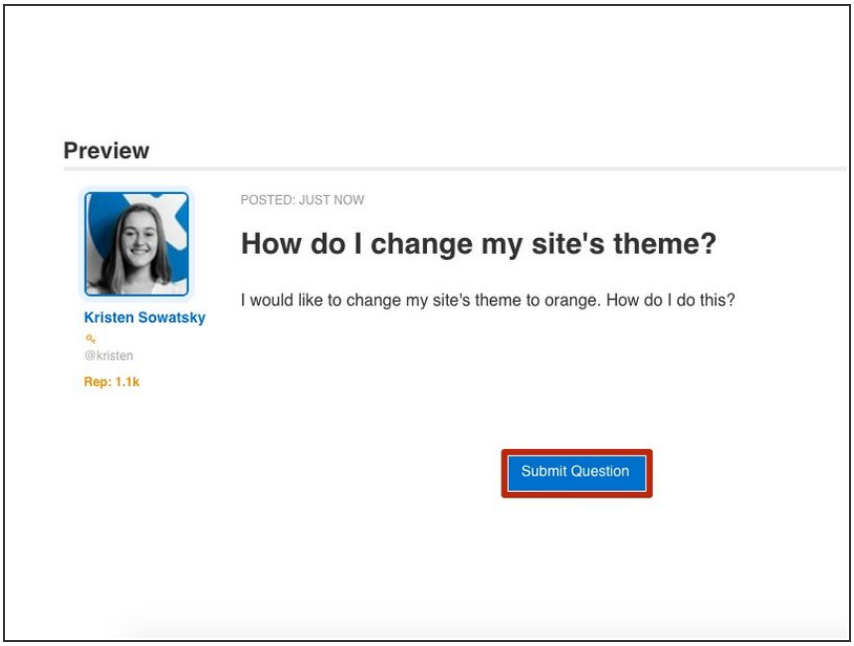
- You can ask a question in 2 ways:
  - ⓘ Navigate to the **category** page relating to your question topic.
    - Scroll down to the **Support Questions** section on the page. Browse the existing questions related to this category to determine if your question has already been asked and answered.
    - If not, click on the **Ask a Question** button on the right side of the page.
  - ⓘ Add the following to the end of your site URL: /**answers**
    - This page defaults to the **All Questions** tab. Browse through all questions to determine if your question has already been asked and answered.
    - You can also search all questions for related topics.
    - If you don't see your question, click on the **Ask a Question** button in the upper-right of the page.

Step 2 — Create a Question



- In the **Choose a Category** field, select the category most relevant to your question.
- In the **Question Title** field, type a clear, concise title for your question.
- In the **Question Description** field, add any relevant additional information.
- When you complete the **Ask a Question** fields, click on the **Preview Your Question** button.

Step 3 — Preview and Post Question



- **Preview** your question to check for typos, errors, or missing information.
- If you are satisfied, click on the **Submit Question** button.
- Your question will post to the Answers page to await an answer.
  - ⓘ You will be notified when answers or comments are submitted for your question.

To reassemble your device, follow these instructions in reverse order.